



**Dear PicoCount 4500 Owner,**

Thank you for your purchase! In your package you should have all items you ordered along with some extra rubber caps for the PicoCount 4500 hose input nozzles and communication connector. The caps for the nozzles are extremely important to keep on nozzles that do not have hoses connected to them during a study. This will help prevent water or other potentially damaging debris to get into your nozzles. Other than those inputs the units are completely sealed and water cannot get into them.

Our website will always have the latest available information on it. Including the latest software, manuals, drivers, and warranty information. You can find links to anything related to the PicoCount 4500 counter at the bottom of it's web page. All links listed below are available from this page: **<http://www.VehicleCounts.com/picocount-4500>**

You will notice that no software is included in the shipment with your counters. PicoCount 4500 units currently require the latest beta version of our TrafficViewer Pro software, it is always available on our website, and is free of charge. URL: **<http://TrafficViewerPro.VehicleCounts.com>**

You will likely need to install the drivers for your USB download adapter. These drivers can be found on our website's "Downloads" page with the name "Download Adapter/Cable USB Driver". URL: **<http://www.VehicleCounts.com/all-downloads>**

You will also find a manual for the TrafficViewer Pro software and the PicoCount 4500 counter on our website, which you can either use online, or print a copy of the PDF if you prefer. Links to the manuals are available from the PicoCount 4500 web page: **<http://www.VehicleCounts.com/picocount-4500>**

**PLEASE RESET YOUR UNITS:** After you have the software installed, and the USB drivers installed if you needed them, then you should connect each unit to your computer one at a time and click on the button labeled "Clear Unit Data". This will set the units to your current computer's time and it will clear out any test data that may be left in the unit from the factory. This is ALWAYS recommended to do before first use.

**WARRANTY SUMMARY:** As an owner of our PicoCount 4500 road tube counters you have a 6 year warranty on your counter from the date of shipment that will cover repair or replacement of any problems with your unit in normal use. In general everything is covered except for vandalism or abuse; be sure to properly protect the hose inputs from water or other damage and take care not to break the 4-pin communications connector. See our website for complete warranty details: **[http://www.VehicleCounts.com/warranties\\_and\\_repairs#picocount\\_warranty](http://www.VehicleCounts.com/warranties_and_repairs#picocount_warranty)**

We thank you for your purchase of PicoCount 4500 units and look forward to doing business with you in the future!

If you have any problems, questions, or other feedback, please don't hesitate to contact us.

**Phone: 971-732-5075**

**Fax: 971-223-0646**

**E-Mail: [support@VehicleCounts.com](mailto:support@VehicleCounts.com)**